

FAQ - Record Sharing

How do I explain the sharing options to patients?

Sharing out: “Would you like me to enable your records to be shared with other health care providers? These other providers will still have to gain your explicit consent to view your record but will then benefit by having access to your medical record to ensure they give you the best possible healthcare tailored to you. If it is an emergency situation and you cannot give consent, this can be overridden so that they can see your record, but we are informed of this and it is fully audited for everyone to see.”

Sharing in: “Would you like me to be able to view your shared record from other health care providers?”

How can I reassure patients that their data is safe?

All NHS organisations have a robust approach to Information Governance where the confidentiality of patient data is key. Any professional breaching the DPA puts their professional registration at risk. TPP has recently introduced new restrictions so that any new user of TPP must first satisfy stringent IG requirements before being allowed to share out or share in records. There is a fully auditable trail of who is accessing records, when they have been accessed and where they have been accessed from. You can also reassure patients that the practice is sent a notification if ever their consent is overridden to access their notes.

What is a Summary Care Record?

Your SCR is separate from your Health Record and is created automatically. It contains key information including your contact details, NHS number, medications and allergies and can be viewed by GP Practices, hospitals and ambulance services. With your consent, additional information can be added to create an Enhanced Summary Care Record. This could include your care plans which will ensure you receive the appropriate care in the future. Care professionals will ask your permission to view your SCR. If you do not want a SCR please complete an Opt Out Form.