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Dear Patient,

There have been huge changes in primary care and increasingly the best person for you to see may not be your own GP. Local GP practices have joined together to form the Chippenham, Corsham and Box Primary Care Network (CCB PCN) and we are finding new ways to work more closely together. These changes have leapt forwards as we respond to the COVID-19 pandemic. To enable us to work more closely together, we need to improve the way that we access our patients' notes. From September, we are adopting a process called "Shared Administration." This means that clinicians, and those administrative staff who have permission, will be able to access the notes of all of our patients in all of the practices across our PCN.

It is possible for you to opt out of this new way of sharing access to your medical notes, but this may restrict the ways that we are able to provide care for you. Examples include receiving same-day access to a physiotherapist working in another practice across our network and being seen in our "Hot Hub" where we are reviewing any suspected corona virus patients in a separate, clean and safe environment. I want to reassure you that all of the GP practices in our PCN have very strict rules about how and when our patients' notes can be accessed and that your ongoing privacy is of the utmost importance to us.

If you do not wish to participate in this please contact the surgery.

Yours sincerely

Philip Grimmer

Dr P Grimmer
Clinical Director
Chippenham Corsham and Box Primary Care Network

On behalf of Box Surgery